

GRIEVANCE PROCEDURE

Any student who believes they have been subject to discrimination or unfair treatment, or feels that there has been violation of a program policy or procedure has the right to present the claim formally. This procedure should be followed if after initial discussion of the problem with the Program Director the issue has not been resolved. The objectives of this procedure are to provide the student with a means of being heard, to alert the Program of student discontentment, and to recognize a possible need for change.

*A grievance form is available on Trajecsys.

The steps to follow for formal resolution of a grievance are:

Step One - Present the problem in writing to the program faculty. There will be five working days to resolve the complaint and give the student an answer. If not satisfied, the student should go on to Step Two.

Step Two - Present and discuss the written problem with the Radiology Supervisor. If the student is not satisfied of results after five working days, they should proceed to Step Three.

Step Three - The student may present his/her problem to the Grievance Committee. This committee consists of three members with one vote each, with majority ruling. The Grievance committee consists of:

1. MRI Department Supervisor
2. Cath Lab Director
3. Patient Transportation Manager

The result of their votes will be final and binding. A working day is defined as Monday - Friday. A record of all grievances and their resolution will be documented and the records will be kept in the program office.