

# Welcome to Sanford

With a commitment to diversity and inclusion, our journey as an organization includes continually building on the diverse talents, experiences and beliefs of our employees, as well as the patients and communities we serve.

We are committed to high quality, safe care, and you are a vital part of our care team. Please let us know if there is anything we can do to make your stay more comfortable.

## Personal Phone Calls

Family and friends are important in your care.

They can call your room directly at \_\_\_\_\_  
(ask your nurse for number to room).

## Rapid Response

If someone notices a change in your condition, they should notify the nurse. If your condition is changing rapidly, the highly trained Rapid Response Team may be called by anyone to evaluate the patient.

- Call “0” from any hospital phone
- Say “Rapid Response Team” and the room number

## Nutrition and Food Services

Northern Dining Room Service is available for patients 7 AM – 7 PM, during your stay with us. Please order your meal by calling 3663 from your room phone. Your nurse will provide you with a menu compliant with your provider’s order. We will deliver your meal to your room.

Food and beverage options for visitors:

- Northern Dining Main Cafeteria 7 AM – 7 PM
- Coffee Kiosks located throughout the facility.

**Thank you for choosing Sanford Health.  
We are honored to care for you and your loved ones.**

## Spiritual Services

Our spiritual care team offers support for your spiritual needs. To request a visit from a chaplain, please ask your nurse or call (218) 333-6222 and the chaplain can be paged.

### **Prayer/Meditation Space Information:**

Our prayer/meditation space is located on the first floor of the medical center. It is open to all 24 hours per day.

### **Prayer Line:**

Share your joys or concerns for which you desire prayer by calling (218) 333-4646. The chaplain will pray for these requests.

## Sanford Gift Shop

Our gift shop is located on the first floor of the hospital. Items include:

- Books and magazines
- Stamps
- Flowers
- Candy
- Jewelry
- Baby items
- Various gift items

Gift Shop profits are used for a variety of projects and scholarships. Hours are posted on the door.

## Financial Questions or Concerns

Call Billing/Patient Accounts at (877) 629-2999.

