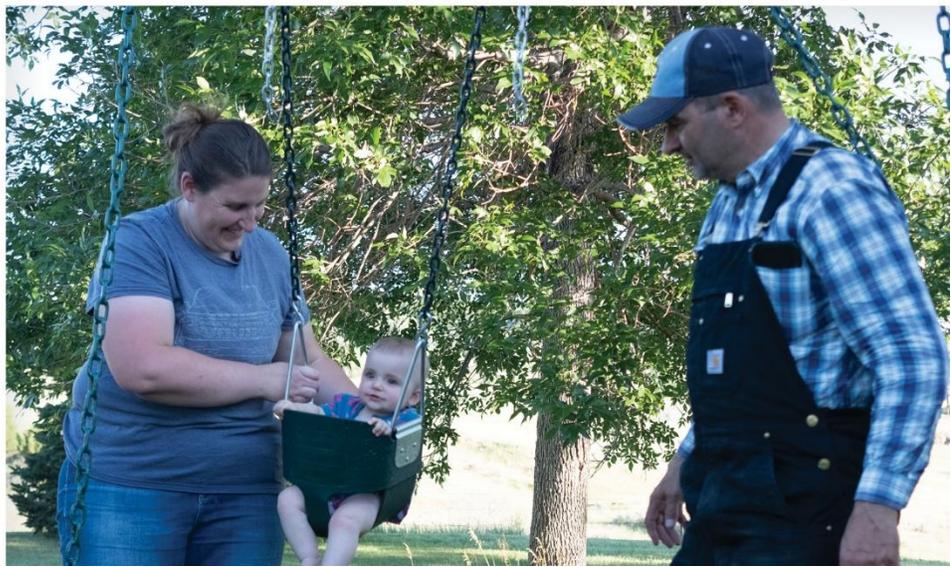




Community Health Needs Assessment

SANFORD CLEAR LAKE MEDICAL CENTER
2025-2027



Dear Community Members,

It is once again my privilege to share with you Sanford Clear Lake Medical Center's Community Health Needs Assessment report. Our hospital completes a community health needs assessment every three years to identify opportunities to improve the health and wellness of our community.

The report and implementation plan that follows will guide our work over the next three years and builds upon previous progress made in our community.

The Community Health Needs Assessment is a rigorous process in which we sought input from community members, leaders, and organizations including public health. Additionally, Sanford Health collaborated with the North Dakota State University Center for Social Research to incorporate additional data analysis and provide an independent assessment. Together, these elements paint a picture of the current needs facing the community, opportunities for partnership with area businesses and organizations, and resources available to address identified needs.

On behalf of the entire Sanford Clear Lake team, thank you for your continued support of the Community Health Needs Assessment process.

Sincerely,

Lori Sisk
President Chief Executive Officer
Sanford Clear Lake Medical Center

BACKGROUND

Community Description

Sanford Clear Lake Medical Center serves Clear Lake, SD, a community of 1,200 people located in Deuel County in northeastern South Dakota. It was incorporated in 1885 as a result of railroad expansion through South Dakota. Clear Lake is home to two parks, a swimming pool, an athletic complex, a golf course, and six churches. Clear Lake hosts one of the largest rodeos in the area, drawing thousands of people to the town. It is held in a natural rodeo bowl in Coteau Hills.

The community as defined for purposes of the Community Health Needs Assessment includes Deuel County, SD and represents a majority of the volumes to the Sanford Clear Lake Medical Center. No populations were intentionally excluded during the process of defining the community or within the CHNA process.. Demographic detail for the county is included in the appendix.

Partners

The Community Health Needs Assessment builds on the work of previous cycles and is the result of the coordinated efforts of many internal and external partners. Sanford Health would like to thank and acknowledge the following and their teams for their assistance. This program would not be possible without their expertise.

Sanford Health

- Erika Batcheller, Executive Vice President, Chief External Affairs Officer
- Nick Olson, Executive Vice President, Chief Financial Officer
- Corey Brown, Senior Vice President, Government Affairs
- Amber Langner, Senior Vice President, Treasury
- Blayne Hagen, Vice President, General Counsel, Sioux Falls
- Lindsay Daniels, Vice President, Care Management
- Doug Nowak, Vice President, Data Analytics
- Natasha Smith, Head of Diversity, Equity and Inclusion
- Catherine Bernard, Director, Tax
- Karla Cazer, Clinical Nurse Specialist, Faith Community Nursing Center
- Deana Caron, Senior Tax Accountant
- Kurt Brost, Senior Director, Community Relations
- David Hill, Director, Chief Privacy Officer
- Jessica Sexe, Senior Director, Communications
- Phil Clark, Director, Marketing Insights
- Shawn Tronier, Lead Marketing Analyst
- Chase Gerar, Strategic Planning Advisor, Fargo
- Brian Ritter, Head of Market Affairs, Bismarck
- Kayla Winkler, Lead Community Relations Specialist, Bemidji

System Partners

- Sister Nancy Miller, Director Mission Integration, CHI St. Alexius Health
- Julie Ward, VP of Diversity, Equity & Inclusion, Avera McKennan Hospital & University Health Center
- Angela Schoeffelman, Community Program Manager, Avera Community Health Resource Center
- Alli Fast, Community Health Program Manager, Essentia Health
- Nancy Hodur, Director, North Dakota State University Center for Social Research
- Karen Olson, Research Specialist, North Dakota State University Center for Social Research
- Kathy McKay, Public Health Administrator, Clay County Public Health
- Desi Fleming, Director of Public Health, Fargo Cass Public Health
- Justin Bohrer, Public Health Analyst & Operational Planning Lead, Fargo Cass Public Health
- Julie Sorby Engen, Director of Community Development, Family HealthCare
- Shelby Kommes, Public Health Coordinator, Sioux Falls Health Department
- Renae Moch, Public Health Director, Bismarck-Burleigh Public Health and Immediate Past President, North Dakota Public Health Association
- Erin Ourada, Administrator, Western Plains Public Health
- Joe Kippley, Public Health Director, Sioux Falls

Clear Lake Partners

We express our gratitude to the following community collaborative members for their expertise during the planning, development and analysis of the community health needs assessment:

- Lori Sisk, Chief Executive Officer, Sanford Clear Lake Medical Center
- Elly Schmidt, Director of Nursing, Sanford Clear Lake Medical Center
- Carrie Hawley, Clinic Supervisor, Sanford Clear Lake Clinic
- David Bursack, DNP, APRN, CNP, Sanford Clear Lake Medical Center
- Kelli Stee, LPN, Sanford Clear Lake Medical Center
- Dan Sievers, Deuel County Memorial Hospital Board Member and Sanford Health Network Board Member
- Cory Borg, Deuel County Sheriff
- Christy Ward, Senior Strategic Planning Advisor, Sanford Health

Sanford Clear Lake Description

Sanford Clear Lake Medical Center (SCLMC) is a community-based, 10-bed acute care Critical Access Hospital serving over 4,500 people in Deuel County in southeastern South Dakota. The nearest tertiary center is in Sioux Falls, SD, approximately 100 miles to the south. The medical center is in a medically underserved area with high infant mortality, poverty and an elderly population.

Sanford Clear Lake Medical Center offers 24-hour emergency room services and has an attached rural health clinic with three full-time advanced practice providers. Other services include home health care, community health, and an off-site wellness center. Sanford Clear Lake has an active outreach program to provide same day outpatient surgery, cardiac rehab and other cardiology services, therapies, podiatry, nephrology, psychology, radiology and lab.

CHNA Purpose

The purpose of a community health needs assessment is to develop a global view of the population's health and the prevalence of disease and health issues. Findings from the assessment serve as a catalyst to align expertise and develop a Community Investment/Community Benefit plan of action. There is great intrinsic value in a community health needs assessment when it serves to validate not-for-profit status and create opportunity to identify and address public health issues from a broad perspective. The assessment identifies the community's strengths and areas for improvement. A community health needs assessment is critical to a vital Community Investment/Community Benefit Program that builds on community assets, promotes collaboration, improves community health, and promotes innovation and research. It also serves to support progress made toward organizational strategies.

Regulatory Requirements

Federal regulations stipulate that non-profit medical centers conduct a community health needs assessment at least once every three years and prioritize the needs for the purpose of implementation strategy development and submission in accordance with the Internal Revenue Code 501(r)(3).

The Internal Revenue Code 501(r) requires that each hospital must have: (1) conducted a community health needs assessment in the applicable taxable year; (2) adopted an implementation strategy for meeting the community health needs identified in the assessment; and (3) created transparency by making the information widely available.

The regulations stipulate that each medical center take into account input from persons who represent the broad interests of the community. Hospitals are required to seek input from at least one state, local, tribal or regional government public health department or state Office of Rural Health, with knowledge, information or expertise relevant to the health needs of the community.

Non-profit hospitals are also required to seek input from members of medically underserved, low income, and minority populations in the community, or organizations serving or representing the interest of such populations. This includes underserved populations experiencing disparities or at risk of not receiving adequate care due to being uninsured or due to geographic, language or financial or other barriers.

The community health needs assessment includes a process to identify community resources available to address identified and prioritized needs. Hospitals are to address each assessed need or explain why they are not addressing a need. Once needs have been identified and prioritized, hospitals are required to develop an implementation strategy for each. The strategies are reported on the IRS 990 and a status report must be provided each year on IRS form 990 Schedule H.

Finally, hospitals are required to be transparent with the findings and make the written CHNA report available to anyone who requests it. All CHNA reports and implementation strategies are housed on the Sanford website at www.sanfordhealth.org. Hospitals must keep three cycles of assessments on their website.

Sanford extended a good faith effort to engage all community representatives in this process. We worked closely with public health experts throughout the entire assessment process. Public comments and responses to the community health needs assessment and the implementation strategies are welcome on the Sanford website or contact can be made

at <https://www.sanfordhealth.org/about/community-health-needs-assessment>. No community comments or questions regarding the previous CHNA have been made via the website link or email address.

CHNA Process

Sanford Health, in coordination with public health experts, community leaders, and other health care providers, within the local community and across Sanford's care delivery footprint, developed a multi-faceted assessment program designed to establish multiple pathways for health needs assessment.



Limitations

The findings in this study provide an overall snapshot of behaviors, attitudes, and perceptions of residents living in the community. A good faith effort was made to secure input from a broad base of the community. However, gaps in individual data sources may arise when comparing certain demographic characteristics (i.e., age, gender, income, minority status) with the current population estimates. For example, these gaps may occur due to the difficulty in reaching respondents through the survey process.

To mitigate limitations, the CHNA evaluates community health from several perspectives: a stakeholder and community survey, meetings with community leaders that have special knowledge and expertise regarding populations, secondary data sources such as the U.S.



CHILD GETS CRITICAL CARE NEAR HOME
 Three-year-old Kore and mom Carrie Ann stuff a lot into their regular visits to Sanford Children's Hospital. "Today we are here for today's doctor's appointment," Carrie Ann said. "We are so happy that we live here in Sioux Falls. That we are able to access the hospital!"

Courageously, Kore has been coming to Sanford Children's, known as the Castle of Care, since she was a baby. That's when a poorly cast leg led to hip surgery.

"It came back as a very rare blood disease called Langerhans cell histiocytosis," Camp Ann said. Pediatric oncologist Kaye Wagner, M.D., says "It's where your immune system basically attacks some of your normal cells. So, we have to give chemotherapy to help get that under control."

Dr. Wagner says Kore gets a week of chemo each month for the cancer-like blood disease.

"It is unique that we're able to provide that care," Dr. Wagner said. "It requires specialty training like someone with an oncology background like we all have. So, it's great to be able to provide that for Sanford so they don't have to leave the area."

It saves Kore's family time and money, allowing them to focus on Kore's health.

Read the full article from Sanford Health News: 3-year-old with rare cancer-like disease gets care near home.

2ND ANNUAL SUMMIT
 The health of rural America is taking center stage thanks to the Summit on the Future of Rural Health Care hosted by Sanford Health in Sioux Falls, South Dakota.

Industry leaders, health care advocates and national policymakers descended on the Sanford Center for

existing discussions surrounding workforce challenges and solutions at the second annual day-long summit.

Bill Coates, president and CEO of Sanford Health, kicked off the event by making a pledge to people living in rural communities.

"We are going to guarantee that their 2nd doctor will not give them a level of care that they receive," Coates said. "We believe that the 20% of the United States that lives in rural America deserves the same access to world-class care."

A True-magnitude report adds: 60% of health outcomes are determined by a person's ZIP code.

Shortages of health care providers in rural areas can worsen rural health disparities, according to the National Rural Health Association.

"The key to us achieving those aspirational targets is this next year really will rise and fall on our workforce," Coates said regarding physicians, nursing staff and other "mission-critical employees and those who support our caregivers. We need to make sure we not only retain them but are there about how do we continue that pipeline into the future."

Read the full article from Sanford Health News: Health care workers in rural America.

SHORTENING DISTANCE TO CARE
 Residents of rural North Dakota welcome Sanford Virtual Care's first, satellite clinic.

Ep. 16: Virtual clinic shortens distance to health care

Community Health Needs Assessment
 Scan to take the survey

The survey data collected will merge us with vital information that can be used to inform and influence system and regional strategy to better serve our communities.

SANFORD HEALTH

Census Bureau and County Health Rankings, public comments from previous assessments, and institutional knowledge by Sanford employees locally and across the Sanford enterprise.

Following the completion of the 2022-2024 report, Sanford Health determined that the survey collection process was an area for improvement. As noted above, the multi-step process minimizes limitations that exist among individual components. Efforts to improve representation across demographics is a focus for the current and future cycles.

Sanford invested in a multifaceted campaign that included an earned media campaign on local media outlets and the public-facing Sanford Health News (<https://news.sanfordhealth.org/>). The system also promoted the survey internally through the organization's intranet, all-staff emails, and newsletters.

Internal efforts were supported with a robust advertising campaign that included, among other efforts, a digital media program yielding 3.6 million impressions and a print ad campaign encouraging Native American communities to participate through placements in DeBahJiMon Magazine, Anishinaabeg Magazine and MHA Times (Mandan, Hidatsa, Arikara). Further support was given to collecting surveys at various community events. The goal of

these efforts was to increase participation by those underrepresented the previous cycle, including lower income, minority, and medically underserved populations.

Overall, survey respondents in the current cycle were more aligned to respective community demographics. The investment made by the system and partners to improve representation provides a base of learnings for future CHNA cycles.

Community and Stakeholder Survey

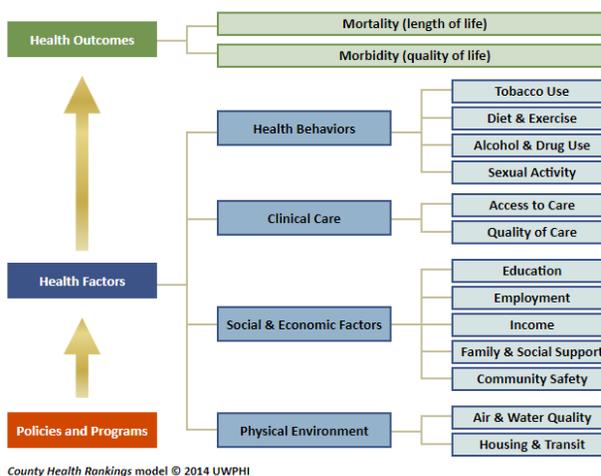
Community residents were asked a series of questions through an online survey designed in partnership with health experts and public health officials across the Sanford footprint to understand health needs. Survey design is based on the UW Population Health Institute model. Each respondent was asked to rate community drivers from poor to excellent. Any response other than excellent was offered a follow-up opportunity to comment on the reason for their ranking. Respondents were also asked a series of questions specific to their health care access, health care quality, barriers to care, travel to care, and insurance. The survey was sent to a sample of the Deuel County, SD populations secured through Qualtrics, a qualified vendor. The full set of questions is available in the appendix.

The survey was the first of multiple efforts to engage community stakeholders and elected officials with knowledge and connections amongst medically underserved, low income, or minority populations. Stakeholders were sent the survey and asked to complete the instrument and then forward the survey to their respective networks for greater involvement. Additional investments to increase involvement in the survey are noted in the “Limitations” section of the report.

Survey data for the local community should be considered directional and best utilized in conjunction with additional data. A total of 42 respondents from the CHNA area completed the survey. Promotional investments by the system yielded a total of 9,714 completed surveys from across the Sanford footprint, an increase from 6,748 the previous cycle. The responses generated 48,643 open-ended responses and 1.76 million pieces of data (cells).

Secondary Data

County Health Rankings are based upon the UW Population Health model and serve as the main secondary data source utilized for the community health needs assessment. Alignment of the survey and secondary data within the UW Population Health model allows for greater connection of the data sets. Population data are sourced to the U.S. Census Bureau. Additional data sources may be used and are sourced within the document.



Health Needs Identification Methodology

The Center for Social Research at North Dakota State University was retained to develop the initial community health needs list for each community, building upon their involvement during the previous cycle. The following methodology was used to develop the significant health needs presented later in the report:

- Survey data was stratified into representative groups based upon population: large urban communities, medium sized communities, and rural communities. The three groups were analyzed separately. Clear Lake is included with Bagley, MN; Canby, MN;

Canton-Inwood, SD-IA; Chamberlain, SD; Hillsboro-Mayville, ND; Jackson, MN; Luverne, MN; Sheldon, IA; Tracy, MN; Webster, SD; Westbrook, MN; and Wheaton, MN.

- To identify community health care needs, each community's score by question was compared to the average stratified composite of the comparative group. For example, if the composite stratified system-wide average score is 4 and an individual community's average response was 2.5, which would suggest an issue of concern and a potential community health care need to be highlighted in the summary findings.
- Upon determination of a potential strength or need, County Health Rankings (<https://www.countyhealthrankings.org/>) and responses from open-ended questions provided additional insights into the drivers of the respective needs.
- A similar methodology was also used to provide additional insights into findings from County Health Rankings data with relevant health needs highlighted in the survey findings.
- Health needs identified through either the survey or County Health Rankings data but not both were also included in the findings.
- The Center for Social Research validates the findings of the primary research by engaging at least two internal reviewers. Each reviewer has their own technique and strengths to review the findings; however, they check for accuracy in the data by reviewing the code/syntax, the output, the correct representation of the data in the report, verbiage, consistency, context, and overall readability. Both reviewers also supported previous CHNA reports.

Community Asset Mapping

Asset mapping was conducted to locate community resources available to address the assessed needs. Each unmet need was researched to determine what local resources are available. Once gaps were determined, prioritization discussion followed with key stakeholders determining top needs for their community.

A positive development since the previous CHNA report is the integration of findhelp.com into the Sanford Health digital ecosystem. In 2022, the organization implemented findhelp, an online tool to incorporate contact and referral information to connect community-based organizations with patients to meet their health-related social care needs. The system is available to the health care team and as a public facing site for self-navigation to consumers. A link is included on every after-visit summary provided to Sanford Health patients and is available on Sanfordhealth.org and in MyChart. Patients can receive information in the format that is meaningful to them (electronic or paper) and in their preferred language. The tool is used to identify local resources as part of the community asset mapping section of this report.

Community Stakeholder Meetings

Community stakeholders and elected officials with knowledge and connections amongst medically underserved, low income, or minority populations were further included in the process during the community stakeholder meetings. During the meetings, survey findings were presented to community stakeholders. Facilitated discussion commenced and each participant was asked to consider the needs identified that should be further developed into implementation strategies. Health needs identified during the previous cycle but not raised through the survey or County Health Rankings were also considered. The meeting served to inform the group of the findings but also served as a catalyst to drive collaboration and prioritization of local needs.

The participants provided information to answer the following types of questions as it relates to identified needs:

- What are the biggest challenges currently with these needs in the community?
- Does the community have gaps in services, access, outreach, etc.?
- What opportunities exist, where can we have greatest impact in addressing these needs?
- Which are most urgent in nature?
- Is there already work being done on these needs?
- What are the resources currently not utilized within the community that could address this topic?
- Which needs fall within the purview of health care system and which do not? Can the non-healthcare needs be shared with other entities or organizations?
- Is there anything you consider an urgent need that we have not discussed?

At the end of the meeting the hospital administrator proposed the specific health needs to be addressed within the Implementation plan including Access to Care and Providers and Public Transportation. Administrator recommendations are based on all factors, including primary and secondary data, input from the community stakeholder meeting, and scalability of current hospital programs and resources to address the identified needs efficiently and effectively. All identified needs not addressed in the implementation plan were shared with other community partners for action.

COMMUNITY HEALTH NEEDS ASSESSMENT FINDINGS

The overall health of the community can be described as good. Survey respondents, supported by data from the County Health Rankings, indicated high marks for safety, high feelings of safety due to low crime levels, and positive perceptions of employment opportunities. However, several areas of concern were brought forth for discussion to the Community Stakeholder Meeting for discussion (below).

The top health needs presented below were identified through a mix of primary and secondary research conducted by the North Dakota State University Center for Social Research, which was commissioned by Sanford Health to analyze the data, and Sanford Health. Priority was given to the key topics ranked lowest by community survey with further analysis provided through secondary research. Areas of focus that may not have been raised by the community survey but shown to be an area of focus through secondary research, were also included.

Each health need includes the drivers behind its inclusion in the list, including qualitative survey results, qualitative responses from the survey, and stratified results from the enterprise results that provide clarity to the local discussion. Secondary research from County Health Rankings and other sources were also provided. Insight from the community stakeholder meetings was included as a valuable tool for understanding the needs, and importantly, how to address each issue.

For the purposes of this assessment, the Clear Lake market area is defined as Deuel County in South Dakota. The community health summary and identified health needs presented below were identified through a mix of primary and secondary research. Priority was given to the key topics rated lowest by respondents of the community survey, with further analysis provided through secondary research using the 2023 County Health Rankings (CHR) data. Areas of focus that may not have been raised by the community survey but shown to be an area of focus through secondary research, are also included.

To further assist in identifying community health needs, survey and CHR data were collected for similar-sized market areas served by Sanford Health. Similar-sized market areas identified for and included in this analysis include Bagley, MN; Canby, MN; Canton-Inwood, SD-IA; Chamberlain, SD; Clear Lake, SD; Hillsboro-Mayville, ND; Jackson, MN; Luverne, MN; Sheldon, IA; Tracy, MN; Webster, SD; Westbrook, MN; and Wheaton, MN. For each measure, averages were calculated for each of the market areas and for the group as a whole for comparison purposes. Context and research provided to explain the importance of a particular health topic were obtained from CHR unless otherwise noted. A total of 42 respondents from the Clear Lake area completed the survey.

Community Health Summary

Survey respondents were asked to rate various issues impacting health in their community and issues impacting their personal health and wellness on the following 1 to 5 scale: 1= poor, 2= fair, 3= good, 4= very good, 5= excellent. Overall, perceptions among survey respondents in the Clear Lake area regarding the following community health issues were positive (average score of 3.00 or higher):

- Safety (average score=4.13)
- Environmental health (average score=3.95)
- Health care quality (average score=3.74)
- Access to healthy foods (average score=3.69)
- Access to exercise opportunities (average score=3.50)

- Employment and economic opportunities (average score=3.47)
- Quality early child care (average score=3.10)

Not only were these scores positive, but with the exception of early child care quality and access to exercise opportunities, these scores were higher than average for similar-sized markets served by Sanford Health. In particular, respondents rated the safety in their community as very good and higher than any of the similar-sized markets.

When asked about their personal health, survey respondents in the Clear Lake area rated their current health and wellness as good (average score=3.34) and their current ability to access health care services as very good (average score=3.95); both scores were slightly higher than the comparison group average. CHR data indicate that Deuel County is in the middle-range of South Dakota counties in terms of overall health.

The following areas of concern were identified for further discussion, in no particular order.

Top Health Needs

Access to Medical Care and Health Care Providers

When survey respondents in the Clear Lake area were asked about the most important health care issues impacting their community, access to health care services and medical providers was the top issue. Even so, respondents rated their own ability to access health care as very good (average score=3.95) and better than the comparison group average. Most respondents have a primary care provider (95%), have been in for a checkup in the past year (92%), and are receiving needed medical care for themselves and their family (79%). However, 84 percent of respondents have traveled to receive health care services within the past three years (which is higher than the comparison group average). When asked why, the main reason was due to needing a specialist or service not available locally (84%) followed by a physician's referral (34%).

Most people need some form of medical care in their lives and having health insurance helps to cover those medical costs. In fact, research has shown that having health coverage is associated with better health-related outcomes¹. CHR data indicate that 10 percent of people in the Clear Lake market area are uninsured and have no health insurance coverage, which is higher than the comparison group average. In addition, the Clear Lake area has higher-than-average ratios of population to providers, with 2,173 people for every primary care physician and 4,272 people per dentist. Critical for telehealth options is reliable internet access – and CHR data show that the Clear Lake area has lower-than-average broadband access when compared to similar-sized markets served by Sanford Health (78% of households have a broadband internet connection).

Nearly half (45%) of survey respondents in the Clear Lake area indicated that there are health care services they would like to see offered or improved in their community. When these respondents were asked which health care services they would like to see offered or improved, most said behavioral and mental health services (71%) and long-term care and nursing homes (71%).

Access to medical care and health care providers is an ongoing issue in the Clear Lake area and group members discussed it at length during the meeting. Participants agreed this is an issue which needs further work being done, since there are already efforts being made in this space. Representatives from Sanford Clear Lake and community members agreed to make this issue a priority in the 2025-2027 Implementation Plan.

Local Asset Mapping	
<p>Mental Health resources:</p> <ul style="list-style-type: none"> Sanford Clear Lake Clinic, 701 3rd Ave. S, Clear Lake Deuel Co. Public Health, 701 3rd Ave. S, Clear Lake Deuel Co. Social Services, 408 4th St W, Clear Lake <p>Home health:</p> <ul style="list-style-type: none"> Sanford Canby Medical center, 112 St Olaf Ave S, Canby, MN Prairie Lakes Home Health, 401 9th Ave NW, Watertown 	<p>Nearby Acute Care Providers:</p> <ul style="list-style-type: none"> Sanford Clear Lake Medical Center, 701 3rd Ave. S., Clear Lake Sanford Canby Medical center, 112 St Olaf Ave S, Canby, MN Hendricks Community Hospital Association 503 E Lincoln St, Hendricks, MN Prairie Lakes Healthcare System, 401 9th Ave NW, Watertown
<p>Nearby Clinical Laboratories:</p> <ul style="list-style-type: none"> Sanford Clear Lake Clinic, 701 3rd Ave. S., Clear Lake Sanford Canby Medical center, 112 St Olaf Ave S, Canby, MN White Medical Clinic, East 5th Street, White Hendricks Community Hospital Association 503 E Lincoln St, Hendricks, MN Avera Medical Group Revillo North 2nd Avenue, Revillo Brookings approx. 35 minutes: <ul style="list-style-type: none"> Birthright of Brookings, 1321 1/2 8th St SDSU Student Health Clinic, 1440 N Campus Dr Urology Specialists, 216 W Second St S Brookings Health System, 300 22nd Ave Sanford Health Acute Care Clinic 922 22nd Ave S Avera Brookings Medical Clinic 400 22nd Ave 	<p>Clinical Laboratories Cont.</p> <ul style="list-style-type: none"> Watertown approx. 30 minutes: <ul style="list-style-type: none"> Innovative Pain Center 1512 4th St NE Prairie Lakes Brown Clinic - Main, 506 1st Ave SE Prairie Lakes Brown Clinic – Northridge, 511 14th Ave NE Weiss Eyecare Clinic, 1300 19th St NE Kunkel Snyder Optometric PC, 1225 4th St NE Prairie Lakes Healthcare System, 401 9th Ave NW Ophthalmology LTD, 705 14th Ave NE Aimee M. Schulte, OD, 22 19th St SE Watertown VA Clinic, 4 19th St NE Prairie Lakes Mallard Pointe Surgical Center, 1201 33rd St SE Sanford Health Watertown Family Planning Clinic, 703 S Broadway <p>For Additional Resources Reference: https://sanford.findhelp.com/</p>

Long-Term Senior Care

Safe, quality, affordable housing is fundamental to a healthy life. Healthy homes can improve lives and provide a foundation of health for individuals and families, but unhealthy homes can just as easily undermine quality of life and even cause poor or substandard health. A safe, quality, and affordable home is paramount to healthy aging².

Respondents in the Clear Lake area rated the quality of long-term care, nursing homes, and senior housing as fair (average score=1.63) and lower than any other community health issue. In addition, of survey respondents in the Clear Lake area who would like to see specific services offered or improved in their community, most respondents said long-term care and nursing homes (71%) along with 71% who said behavioral and mental health services.

The issue of long-term senior care was discussed by group members as an issue in the community. Participants agreed that more efforts will be needed within the overall community to help alleviate the problems due to lack of senior care. However, Sanford Clear

Lake Medical Center will not include senior care as a priority area for the 2025-2027 implementation plan as other needs were deemed to be a better fit given available resources.

Local Asset Mapping	
<p>Long-Term Care facilities in the area:</p> <ul style="list-style-type: none"> • Stat Nursing Solutions, 604 9th Ave N, Clear Lake • Neighborhoods at Brookview, 2421 Yorkshire Dr • Estelline Nursing and Care Center, 205 Fjerestad Ave E, Estelline • Avantara Watertown, 415 Fourth Ave NE, Watertown • United Living Community, 405 First Ave, Brookings • Jenkins Living Center, 215 S. Maple, Watertown 	<p>Memory Care facilities in the area:</p> <ul style="list-style-type: none"> • Sylvan Court, 112 St Olaf Ave S, Canby, MN • Hendricks Community Hospital, 503 E Lincoln St, Hendricks, MN • Avantara Lake Norden, 803 Park St, Lake Norden <p>For Additional Resources Reference: https://sanford.findhelp.com/</p>

Public Transportation

Transportation systems help ensure that people can reach everyday destinations, such as jobs, schools, healthy food outlets, and healthcare facilities, safely and reliably. Public transportation services play an important role for people who are unable to drive, people without access to personal vehicles, children, individuals with disabilities, and older adults³.

Respondents in the Clear Lake market rated community access to daily transportation as fair (average score=1.83) and lower than the comparison group average. When asked to explain why, respondents were largely unaware of any public transportation options available in their community, forcing people to rely on family or friends if a personal vehicle was not available.

Public transportation in the Clear Lake area is minimal and community members agree with the survey results that there is a lack of resources for transportation in the community. There are current efforts underway to help with the lack of public transportation, and community members talked about the need to continuing exploring options to close these gaps. Sanford Clear Lake decided public transportation would be a component of the 2025-2027 implementation plan.

Local Asset Mapping	
<p>Transportation resources:</p> <ul style="list-style-type: none"> • Community Transit of Watertown/Sisseton Inc, 205 1st Ave NE, Watertown 	<p>For Additional Resources Reference: https://sanford.findhelp.com/</p>

Affordable Housing

There is a strong and growing evidence base linking stable and affordable housing to health. As housing costs have outpaced local incomes, households not only struggle to acquire and maintain adequate shelter, but also face difficult trade-offs in meeting other basic needs. When the majority of a paycheck goes toward the rent or mortgage, it can be difficult to afford doctor visits, healthy foods, utility bills, and reliable transportation to work or school. This can, in turn, lead to increased stress levels and emotional strain.

Survey respondents in the Clear Lake market rated the availability of affordable housing in their community as less than good (average score=2.56). Even so, CHR data indicate that

eight percent of households in the Clear Lake area have severe housing problems (which is lower than the comparison group average) and five percent of households spend at least 50 percent of their household income on housing costs (which is the lowest rate when compared to similar-sized markets served by Sanford Health).

Participants in the meeting and those present from Sanford Clear Lake discussed what is available in the area for affordable housing and what efforts are being done to help with this issue. Community members agreed there is no quick fix when it comes to affordable housing, especially with the need for more housing and apartments, and agreed that residents would need to continue exploration of options and resources. Affordable housing was not deemed an immediate priority area for the next three-year implementation plan.

Local Asset Mapping

Low Income Housing resources:

- Inter-Lakes Community Action Partnership, 408 4th St. W., Clear Lake
- South Dakota Housing Development Authority, 7 W Kemp Ave, Watertown
- Deuel Manor Apts, 604 8th St W, Clear Lake
- Cody Krause Apts, 210 6th Ave S, Clear Lake
- Clear Lake Available Apartments & Housing – clearlakesd.com/directory/housing

For Additional Resources Reference:

<https://sanford.findhelp.com/>

Sanford Area of Focus

The significant health needs noted above were brought forward as topics of discussion at the local stakeholder meeting, which convened a range of community leaders with knowledge of medically underserved, low income, or minority populations. Members of the local public health agency and Sanford Health were also present. A list of attendees can be found in the introduction. Stakeholders discussed the health needs, potential causes, and provided additional insight for their local populations and community resources. Participants were also encouraged to offer additional needs that may not have been raised during the research process; no additional needs were brought forward.

The Community Health Needs Assessment identified two specific areas for focus for Sanford Clear Lake Medical Center during the 2025-2027 implementation cycle:

1. Access to Care and Providers
2. Public Transportation.

Implementation Plan

Priority 1: Access to Care and Providers

Current Activities

Sanford Clear Lake Medical Center consistently works to recruit providers to the community. Outreach services and virtual services are additional avenues for local residents to receive a broad range of health care services close to home.

Projected Impact

Upon completion of the three-year Implementation Plan, the facility will have a 5% increase in outreach and telemedicine visits along with annual community mental health education.

Goal 1: Promote providers doing outreach at Sanford Clear Lake Medical Center.

Actions/Tactics	Measurable Outcome & Timeline	Resources to be Committed	Leadership	Community partnerships and collaborations, if applicable
Consistent promotion of the three outreach providers, services offered, and scheduling, across multiple mediums and formats	5% increase YOY in visits within each of the outreach services	Digital sign content, social media account, hard copy materials such as poster/bio card/flyers	Schmidt, Sisk, Eckert, Ferguson	Area businesses

Goal 2: Promote providers of telemedicine and virtual services at Sanford Clear Lake Medical Center.

Actions/Tactics	Measurable Outcome & Timeline	Resources to be Committed	Leadership	Community partnerships and collaborations, if applicable
Consistent promotion of the three outreach providers, services offered, and scheduling, across multiple mediums and formats	5% increase YOY in visits within each of the outreach services	Digital sign content, social media account, hard copy materials such as poster/bio card/flyers	Schmidt, Sisk, Eckert, Ferguson	Area businesses

Goal 3: Provide community education on Behavioral and Mental Health services and resources.

Actions/Tactics	Measurable Outcome & Timeline	Resources to be Committed	Leadership	Community partnerships and collaborations, if applicable

Promote MyChart visits for mental health counseling services	Annual community education will be provided	Digital sign content, social media content, posters/flyers, MyChart application	Schmidt, Sisk, Eckert, Ferguson	Area businesses
Community Health Nurse to provide behavioral and mental health education in the local public school	Educational information to parents and students on mental and behavioral health topics on an annual basis	Community Health Nurse, relevant info and educational materials, at nurse discretion	Schmidt, Sisk, Eckert, Ferguson	Deuel Schools
Presentations of overview of Employee Assistance Program (EAP) resources and services available to medical center employees	At least 10 employees will attend EAP presentation	Sanford HR	Schmidt, Sisk, Eckert, Ferguson	

Priority 2: Public Transportation

Current Activities

Sanford Clear Lake Medical Center staff assist patients with finding resources for rides to/from medical appointments to the extent possible. The team has partnered with other individuals and groups in the community to seek solutions for the local transportation issues.

Projected Impact

Upon completion of the three-year Implementation Plan, the community will have a developed list of volunteers and/or organizations that provide transportation within the community.

Goal 1: Enhance public transportation access for regional needs.

Actions/Tactics	Measurable Outcome & Timeline	Resources to be Committed	Leadership	Community partnerships and collaborations, if applicable
Develop list of local transportation resources	Developed list of public transportation options	Staff Time	Schmidt, Sisk, Eckert, Ferguson	Community partners and area businesses and organizations
Use digital sign to reach people interested in aiding in transportation for members/patients in the community	Developed list of public transportation options	Digital sign, social media, marketing, flyers, posters	Schmidt, Sisk, Eckert, Ferguson	Community partners and area businesses and organizations

Use of social media to reach people interested in aiding in transportation for member/patients in the community	Developed list of public transportation options	Digital sign, social media, marketing, flyers, posters	Schmidt, Sisk, Eckert, Ferguson	Community partners and area businesses and organizations
Share educational information on posters / flyers to reach people interested in aiding in transportation for members/patients in the community	Developed list of public transportation options	Digital sign, social media, marketing, flyers, posters	Schmidt, Sisk, Eckert, Ferguson	Community partners and area businesses and organizations

Needs Not Addressed

Needs identified during the CHNA process that are not prioritized in the preceding implementation plan were deemed to be less urgent in nature, are being addressed by other community individuals, resources, or organizations, or the hospital does not currently have the appropriate resources to prioritize the work at this time. For more information on needs not addressed, refer to the sections on each specific need above.

Although not included in the Implementation Plan, the hospital supports efforts to address community needs, such as viewing the information collected within the Community Health Needs Assessment as a community benefit and sharing survey and assessment information with community partners to support the expansion or establishment of programs that reduce community needs. Additionally, Sanford Health further supports through its findhelp resource tool that informs patients and consumers of national and local resources. In 2022, the organization implemented findhelp, an online tool to incorporate contact and referral information to connect community-based organizations with patients to meet their health related-social care needs. The system is available to the health care team and as a public facing site for self-navigation to consumers. A link is included on every after-visit summary provided to patients and is available on Sanfordhealth.org and MyChart.

EVALUATION OF 2022-2024 CHNA

System-wide Support and Utilization of the Community Health Needs Assessment Program

Sanford Health continues to integrate the CHNA report, supporting data, and Implementation Plans across the organization, including in the annual strategic planning program and operations. The Sanford Health Board of Trustees incorporated population health as an aspirational target metric necessary to become the “premier rural health system” in the country. The population health target aligns the work conducted through the CHNA with the overall evaluation of Sanford’s success.

CHNA data is made available throughout the planning process as needed as part of the annual strategic planning process, both internally and to external organizations that partner with the system. Sanford also incorporated the CHNA into the capital expenditure request process to give a voice to the needs and concerns of this population.

In 2022, the organization implemented findhelp, an online tool to incorporate contact and referral information to connect community-based organizations with patients to meet their health related-social care needs. The system is available to the health care team and as a public facing site for self-navigation to consumers. A link is included on every after-visit summary provided to patients and is available on Sanfordhealth.org and MyChart. Findhelp generated nearly 28,000 internal and external searches from within CHNA-defined communities on CHNA topics in 2022 and over 19,000 in 2023. The Clear Lake CHNA area had 106 searches in 2022 and 2023.

Increase community access to primary care providers including enhanced affordability

Sanford Clear Lake Medical Center identified a need for additional primary care availability and increased use of wellness visits through its CHNA program. To address this priority, Sanford Clear Lake set goals to recruit two primary care providers and increase wellness visits by 10% by the end of 2024.

Sanford Clear Lake was staffed with two providers Monday-Friday in 2023 but was challenged

with provider turnover and a provider 12-week LOA. Some of the coverage was provided by outside locum services. Interviews are underway for hiring a 3rd provider since we had two APP resignations in 2023.

One provider hired in August of 2023 did enroll in the SD Rural Loan Forgiveness program so the goal to learn more about these programs was met. Additionally, one MD offer was made in 2023 with part of the package being SD Rural Loan Forgiveness. Although the candidate did not accept our offer, the goal of using this program was met.

Toward the goal to increase annual wellness visits by 10% by end of 2024, thus far our team has augmented marketing around the primary care services available in Clear Lake. Our staff ensures that provider bio cards are available in the registration area of the clinic, so patients have easy access to information about our local providers.

To increase wellness visits, Sanford Clear Lake works internally with the organization's marketing department and physicians on expanded community campaigns, including videos on all new providers highlighting their biographies. The videos are available on SanfordHealth.org. The new providers are introduced to the community through coordinated social media and newspaper campaigns.

The team also installed a digital sign in October of 2023. Providers are featured on the sign along with clinic information and general wellness education.

Providers engaged in the community via multiple events in 2023. These include the 2022 and 2023 St Patrick's Day Pie Auction (all three APP were present in 2023); the Crystal Springs Rodeo which the APPs attended; and provider presence at the Community Foundation Auction in October. Two providers attended the Deuel County Community Foundation's Tour of Tables in October 2022. Additionally, all three APP staff attended one of the April 2023 and December 2023 Patient and Family Advisory Council meetings to hear directly from our patients and their families. All of these activities promote primary care providers to engage with the community.

Continue to build/improve community access to daily transportation

Sanford Clear Lake established two goals around improving transportation access. The first being to develop a sustainable public transportation service for the Clear Lake community by 2024. The second goal was to establish an infrastructure improvement plan to allow for enhanced walkability in the Clear Lake community. One in ten findhelp searches from the county in 2022 were transit-related topics. Transit search terms included "transportation for healthcare" and "help pay for transit."

Upon study, the Deuel County Community Transit board determined that ridership within the community of Clear Lake was limited and would not support a public transit option within the city. As such, the transit project was put on hold as next steps are evaluated. Sanford Health does coordinate with a volunteer that can provide transportation to community members and hospitalized patients based upon the volunteer's schedule.

Sanford Clear Lake participates in The Healthy Hometown Committee. Healthy Hometown is a program that assists communities in implementing changes that promote healthy living by focusing on three areas – move more, eat well, and feel better. The committee is working with the South Dakota Department of Transportation for a flashing cross walk and painted bump outs at Highway 15. This intersection is a busy location where many students cross to walk to and from school. Internally, Sanford Clear Lake had buckled concrete sidewalks

around the building that were repaired in the summer of 2022 to provide safer walking conditions for patients and staff.

CONTACT INFORMATION

The Community Health Needs Assessment, Implementation Plan, and survey data are available online at <https://www.sanfordhealth.org/about/community-health-needs-assessment>. The website includes current and historical reports.

Anyone wishing to receive a free printed copy, obtain information on any topic brought forth in the report, or offer public comments for consideration during the implementation plan or future Community Health Needs Assessment work, please contact us at Community.Benefits.Sanford@SanfordHealth.org or visit <https://www.sanfordhealth.org/about/community-commitment/community-health-needs-assessment>

APPROVAL

Local CHNA priorities were reviewed and approved by the respective governing boards and the Sanford Health Board of Trustees approved all of the Sanford Community Health Needs Assessments and Implementation Plans.

APPENDIX

Expanded Demographics¹

The population for Deuel County has had a 1.4% change in growth with a population of 4,354 as of 2023, while the state of South Dakota had a growth rate of 3.7% from 2020-2023. The age demographic for the county is similar to the state besides the persons 65 and older where the percentage is slightly higher for the county. For Deuel County there is a higher percentage of those who identify as white living in the county than the average for the state.

The median value of housing units in Deuel County was significantly lower than the South Dakota median value, the values being \$178,100 and \$219,500. Median gross rent for the county was also lower than the state average with month owner costs for those with and without a mortgage also being lower on average than the state. The median household income for Deuel County was higher than the state median by \$7,540, but the average household with access to a computer and/or access to broadband internet is lower than the state average.

Fact	Deuel County, SD	South Dakota
Population estimates, July 1, 2023, (V2023)	4,354	919,318
Population estimates base, April 1, 2020, (V2023)	4,294	886,668
Population, percent change - April 1, 2020 (estimates base) to July 1, 2023, (V2023)	1.40%	3.70%
Persons under 5 years, percent	6.40%	6.40%
Persons under 18 years, percent	24.40%	24.10%
Persons 65 years and over, percent	22.30%	18.00%
White alone, percent	96.80%	84.20%
Black or African American alone, percent	0.90%	2.60%
American Indian and Alaska Native alone, percent	0.90%	8.50%
Asian alone, percent	0.20%	1.80%
Native Hawaiian and Other Pacific Islander alone, percent	0.00%	0.10%
Two or More Races, percent	1.30%	2.80%
Hispanic or Latino, percent	3.70%	4.90%
White alone, not Hispanic or Latino, percent	93.60%	80.70%
Housing Units, July 1, 2023, (V2023)	2,158	417,220
Owner-occupied housing unit rate, 2018-2022	78.70%	68.40%
Median value of owner-occupied housing units, 2018-2022	\$178,100	\$219,500
Median selected monthly owner costs -with a mortgage, 2018-2022	\$1,294	\$1,557
Median selected monthly owner costs -without a mortgage, 2018-2022	\$525	\$571

¹ <https://www.census.gov/quickfacts>

Median gross rent, 2018-2022	\$628	\$878
Language other than English spoken at home, percent of persons age 5 years+, 2018-2022	2.60%	6.50%
Households with a computer, percent, 2018-2022	89.30%	92.60%
Households with a broadband Internet subscription, percent, 2018-2022	82.00%	86.80%
High school graduate or higher, percent of persons age 25 years+, 2018-2022	92.80%	92.70%
Bachelor's degree or higher, percent of persons age 25 years+, 2018-2022	23.70%	30.40%
With a disability, under age 65 years, percent, 2018-2022	10.00%	8.00%
Persons without health insurance, under age 65 years, percent	10.30%	9.80%
In civilian labor force, total, percent of population age 16 years+, 2018-2022	64.30%	67.10%
In civilian labor force, female, percent of population age 16 years+, 2018-2022	60.20%	63.70%
Mean travel time to work (minutes), workers age 16 years+, 2018-2022	27.2	17.4
Median household income (in 2022 dollars), 2018-2022	\$76,997	\$69,457
Per capita income in past 12 months (in 2022 dollars), 2018-2022	\$35,754	\$36,850
Persons in poverty, percent	8.50%	12.50%
Total employer establishments, 2021	137	27,951
Total employment, 2021	1,075	363,923

Community Health Needs Assessment Survey

The survey tool was delivered online via Qualtrics. The survey questions in printed format are presented below as a reference. Surveys made available in English, Spanish, Somali, and Sudanese.

Thank you for your interest in the Community Health Needs Assessment. Your confidential responses are vital to helping understand the factors driving the health needs of the community.

RESIDENCE

Please enter your county of residence: _____

Please enter your zip code: _____

What is your current age? _____

COMMUNITY

How would you rate the quality of HEALTH CARE available in your community?

Poor

Fair

Good

Very Good

Excellent

Don't Know

In your opinion, what is the most important HEALTH CARE issue your community faces?

How would you rate the quality of LONG-TERM CARE, NURSING HOMES & SENIOR HOUSING services in your community?

Poor

Fair

Good

Very Good

Excellent

Don't Know

Why did you give it that rating?

How would you rate the quality of CHILDCARE, DAYCARE & PRE-SCHOOL services in your community?

Poor

Fair

Good

Very Good

Excellent

Don't Know

Why did you give it that rating?

090305-01832 101

1

How would you rate the availability of AFFORDABLE HOUSING in your community?

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

How would you rate the ability of residents to ACCESS DAILY TRANSPORTATION in your community?

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

How would you rate your community's EMPLOYMENT & ECONOMIC OPPORTUNITIES?

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

How would you rate your community as being a SAFE place to live?

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

How would you rate the ENVIRONMENTAL health of your community?

(clean air, clean water, etc.)

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

How would you rate the ability of residents to access HEALTHY & NUTRITIONAL FOODS in your community?

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

How would you rate the ability of residents to access PHYSICAL ACTIVITY & EXERCISE OPPORTUNITIES in your community?

Poor Fair Good Very Good Excellent Don't Know

Why did you give it that rating?

YOUR HEALTH AND WELLNESS

Overall, how would you rate YOUR current state of health & wellness?

Poor Fair Good Very Good Excellent Don't Know

What is the biggest HEALTH CARE concern you or your family face on a regular basis?

Are there any health care services that you would like to see OFFERED or IMPROVED in your community?

- Yes Please answer next question
- No Skip to 'Your Health Care Usage' section

Please select the health care services you would like to see OFFERED or IMPROVED in your community. (Select all that apply)

- | | |
|--|--|
| <input type="radio"/> Addiction Treatment | <input type="radio"/> Heart Care |
| <input type="radio"/> Behavioral Health / Mental Health | <input type="radio"/> Labor and Delivery |
| <input type="radio"/> Cancer Care | <input type="radio"/> Long-Term Care / Nursing Homes |
| <input type="radio"/> Chiropractic Care | <input type="radio"/> Orthopedics and Sports Medicine |
| <input type="radio"/> Dental Care | <input type="radio"/> OBGYN / Womens' Care |
| <input type="radio"/> Dermatology | <input type="radio"/> Pediatrics / Childrens' Care |
| <input type="radio"/> Emergency / Trama | <input type="radio"/> Walk-in / Urgent Care |
| <input type="radio"/> Eye Services (<i>Ophthalmology, Optometry</i>) | <input type="radio"/> Other (<i>please specify</i>): |
| <input type="radio"/> Family Medicine / Primary Care | |
| <input type="radio"/> General Surgery | |

YOUR HEALTH CARE USAGE

Do you currently have a primary care physician or provider who you go to for general health issues?

- Yes No

How long has it been since you last visited a physician / provider for a routine check up or screening?

- | | |
|---|---|
| <input type="radio"/> Within the past year | <input type="radio"/> More than 5 years ago |
| <input type="radio"/> Within the past 2 years | <input type="radio"/> Never |
| <input type="radio"/> Within the past 5 years | |

What has kept you from having a routine check-up? (Select all that apply)

- | | |
|--|--|
| <input type="radio"/> Cost/Inability to Pay | <input type="radio"/> No child care |
| <input type="radio"/> COVID-19 | <input type="radio"/> Wait time for appointments are too long |
| <input type="radio"/> Don't feel welcomed or valued | <input type="radio"/> Clinic hours are not convenient |
| <input type="radio"/> Don't have insurance | <input type="radio"/> Fear / I do not like going to the doctor |
| <input type="radio"/> My insurance is not accepted | <input type="radio"/> Nothing / I do not need to see a doctor |
| <input type="radio"/> Lack of transportation | <input type="radio"/> Don't have a primary care physician |
| <input type="radio"/> Distance / lack of local providers | <input type="radio"/> Other (please specify): |
| <input type="radio"/> Getting time off from work | |

How would you rate your current ability to ACCESS health care services?

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Poor | Fair | Good | Very Good | Excellent |
| <input type="radio"/> |

Why did you give it that rating?

In the past year, did you or someone in your family need medical care, but did not receive the care needed?

- Yes No Unsure

What are the reasons you or a family member did not receive the care needed?

- | | |
|--|--|
| <input type="radio"/> Cost/Inability to Pay | <input type="radio"/> No child care |
| <input type="radio"/> COVID-19 | <input type="radio"/> Wait time for appointments are too long |
| <input type="radio"/> Don't feel welcomed or valued | <input type="radio"/> Clinic hours are not convenient |
| <input type="radio"/> Don't have insurance | <input type="radio"/> Fear / I do not like going to the doctor |
| <input type="radio"/> My insurance is not accepted | <input type="radio"/> Nothing / I do not need to see a doctor |
| <input type="radio"/> Lack of transportation | <input type="radio"/> Don't have a primary care physician |
| <input type="radio"/> Distance / lack of local providers | <input type="radio"/> Other (please specify): |
| <input type="radio"/> Getting time off from work | |

TRAVELING FOR CARE

Have you or a member of your family TRAVELED to receive health care services outside of your community within the past 3 years?

- Yes
- No

If yes, Where did you travel to? *(If you traveled more than once, enter the most recent place you traveled to?)*

City _____ State _____

What was the main reason you traveled for care? *(select all that apply)*

- Referred by a physician
- Better / higher quality of care
- Medical emergency
- Needed a specialist / service was not available locally
- Second opinion
- Immediate / faster appointment
- On vacation / traveling / snowbirds
- Cost or insurance coverage
- Don't feel welcomed or valued by local providers

Other *(please specify)*

YOUR HEALTH INSURANCE

Do you currently have health insurance?

- Yes
- No

Please indicate the source of your health insurance coverage.

- Employer *(Your employer, spouse, parent, or someone else's employer)*
- Individual *(Coverage bought by you or your family)*
- Federal Marketplace *(Minnesota Care / Obamacare / Affordable Care Act)*
- Medicare
- Medicaid
- Military *(Tricare, Champus, VA)*
- Indian Health Service *(IHS)*

Other *(please specify)*

Which of the following best describes your current living situation?

- House (*owned*)
- Apartment or House (*rental*)
- Homeless
- Some other arrangement

What is your primary mode of daily transportation?

- Automobile/Truck (*owned or leased*)
- Online Ride Service (*Uber / Lyft*)
- Taxi Service
- Public Transportation (*bus / subway / rail*)
- Other (*please specify*)
- Walk
- Bicycle
- Family, Friends or Neighbors
- I do not have a primary mode of daily transportation

What is the highest level of school you have completed or the highest degree you have received?

- Less than high school degree
- High school graduate (*high school diploma or equivalent including GED*)
- Some college but no degree
- Associate degree in college (*2-year*)
- Bachelor's degree in college (*4-year*)
- Master's degree
- Doctoral degree
- Professional degree (*JD, MD*)

Your current employment status is best described as:

- Employed (*full-time*)
- Employed (*part-time*)
- Self-employed
- Furloughed
- Not employed, looking for work
- Not employed, not looking for work
- Retired
- Disabled or unable to work

What is your total household income from all sources?

- Less than \$20,000
- \$20,000 - \$24,999
- \$25,000 - \$29,999
- \$30,000 - \$34,999
- \$35,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$99,999
- \$100,000 - \$199,999
- \$200,000 or more

Thank you for completing the survey. Your responses ensure more accurate and targeted solutions to address identified health issues.